

Consultations in the Emergency Unit of Mediclinic Worcester



DR RUAAN STANDER

Paediatrician

MBChB (Stell) DCH (SA) FCPaed (SA)

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As the on-duty paediatrician, Dr Stander is on standby on a weekend day and night for 72 hours to consult on referred emergency unit paediatric (age < 13 years) medical cases and to manage neonatal and paediatric admissions. **Work generated by the care of these patients receives priority.**

Dr Stander does not consult on or manage trauma cases, but would gladly assist in supportive care if called on by the emergency unit medical officer or surgeon.

On a weekend or public holiday, it is not possible for Dr Stander to consult on all emergency department paediatric problems solely **on the request of parents** to have their child seen by a paediatrician. This includes parents who "demand" to be seen by a paediatrician.

Phoning Dr Stander directly on his cellphone does not guarantee a consultation by him. If Dr Stander is phoned directly on his cellphone, he reserves the right to ask that the emergency unit medical officer sees the patient first.

If work related to the care of hospitalised and referred patients permits, Dr Stander will see unreferred paediatric patients (only on the specific request of a parent) during the following hours on Saturdays, Sundays and public holidays :

11h30-13h00

14h00-16h00

Outside of these time periods, all paediatric cases will first be seen by the emergency department medical officer - problem cases will be referred for further opinion and management to Dr Stander as necessary. To prevent undue waiting times, it is advisable to call Dr Stander on his cellphone to confirm his availability and the probable time of the planned emergency department consultation. The planned appointment may, however, be at the mercy of any new emergency, the management of which may require that the appointment be cancelled/ delayed or referred to the emergency unit medical officer at short notice.

Unreferred patients will also only be seen under the following circumstances :

- Opening of an emergency department facility folder
- Acceptance of Dr Stander's emergency unit consultation fee policy (by signature)

Consultation fee schedule for Emergency Unit Consultations

Non-medical aid patients

Standard after-hour consultation fee : R1250

After-hour consultation fee after 21h00 : R1650

Patients not on medical aid has to settle the full account **on the day** of the consultation (at the emergency unit's reception desk)

Medical aid patients

1. Medical aid patients belonging to a contracted medical aid and without the need for a GP referral or authorization number to have the consultation covered by the medical aid.

A standard consultation fee + after-hour fee is billed at the option-specific medical aid tariff, which differs between medical aids and between medical aid options. The practice claims directly from the medical aid in the week following the weekend or public holiday.

2. Medical aid patients belonging to a contracted medical aid, but who require a GP referral or authorization number to have the consultation covered by the medical aid

Patients need to be seen by the emergency unit medical officer first and then referred to Dr Stander.

3. Medical aid patients not belonging to a contracted medical aid and without the need for a GP referral or authorization number to have the consultation covered by the medical aid.

A standard consultation + after hour fee is billed as for non-medical aid patients (R1200/ R1600 after 21h00).

4. Medical aid patients not belonging to a contracted medical aid and the medical aid requires a GP referral or authorization number to have the consultation covered by the medical aid

Patients need to be seen by the emergency unit medical officer first.

Contracted medical aids	GP referral or authorization required
Bankmed Bonitas Discovery Health (Includes the following Discovery Health- administered funds : AngloVaal Group Medical Scheme, BMW Employees Medical Scheme, Engen Medical Benefit Fund, LA Health Medical Scheme, Naspers Medical Scheme, Quantum Medical Scheme, Remedi Medical Aid Scheme, Retail Medical Scheme, The Foschini Group Scheme, Tsogo Sun Group Medical Scheme, UKZN Medical Scheme, Wits Medical Scheme) Fedhealth GEMS Momentum Health Polmed Profmed	Bankmed PMB & Basic Bonitas Primary, Standard, Standard Select & Boncap Discovery Keycare LA Health Keyplus Fedhealth all options GEMS Beryl, Ruby & Sapphire MBMed Medihelp Necesses Medipos Pick n Pay SA Breweries Samwumed Sasolmed

Please note that it remains the responsibility of the parent to know his/her medical aid option's rules and regulations regarding payment of specialist consultations, especially as it relates to the need for a GP referral first.

Acceptance of the terms and stipulations of the Consultation fee schedule for Emergency Unit Consultations

Full name of parent or guardian or person taking responsibility for the account

Date :/...../2020

Signature

By signing this form, you, as parent or legal guardian of the patient or person taking responsibility for the account, declare that you have taken notice of the Consultation fee schedule for Emergency Unit Consultations and that you take full responsibility for payment of the full account, even despite being insured by a medical aid or other third party.